



NO.PS/SED/PROC/TS/2017
GOVERNMENT OF SINDH
SCHOOL EDUCATION DEPARTMENT

Karachi, dated the 19th June, 2017

MINUTES OF THE MEETING OF COMPLAINT REDRESSAL COMMITTEE

A meeting of Complaint Redressal Committee (CRC) was held under the chairmanship of Secretary, School Education Department (SED), Government of Sindh, on 19th June, 2017 (Monday) @ 10.30 am in Committee Room of SED, 1st Floor, Tughlaq House, Karachi, in order to redress the grievances of M/s Pakistan Testing Services (PTS), Islamabad filed through its letter dated 12th June, 2017 in terms of Rule-31 of SPP Rules, 2010 (Amended 2017). Following participated:

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| 1. | Mr. Abdul Aziz Uqaili, Secretary SED | In-Chair | } CRC |
| 2. | Mr. Faisal Ahmed Uqaili, Chief Program Manager
Reform Support Unit, SED | Member | |
| 3. | Syed Tajdar Mustafa Zaidi, Deputy Accountant General
Representative of Accountant General Sindh | Member | |
| 4. | Mr. Saindad Tunio, Deputy Director (IT Data Center), SED
Representative of Head of Procuring Agency | Member | |
| 5. | Mr. Abdul Nabi, Section Officer (G-I), SED | Member | |
| 6. | Mr. Safdar Ali Sohu, Representative of M/s PTS | | |

02. The chair welcomed all the participants and asked the representative of aggrieved bidder (M/s PTS) to brief over his case before the CRC.

03. Mr. Safdar Ali Sohu, Representative of M/s PTS stated that School Education Department invited tenders for hiring of services of organization/ institution to carry out a recruitment test for selection of requisite teaching and non-teaching staff through open competitive bidding in May, 2017 wherein deadline for submission of bids was scheduled till 12th June, 2017 (Monday) at 11.00 a.m. in the office of Section Officer (G-I), SED, Tughlaq House, Karachi. He further stated that due to heavy traffic and security checks, our representative (M/s PTS) arrived at scheduled venue and date at 11.15 a.m. (15 minutes later) to submit bid, which was not accepted by the Procurement Committee against our verbal request. He highlighted that it is not mentioned in bidding documents, issued by SED, that bids received after 11.00 a.m. shall not be accepted until and unless after the opening time. Mr. Safdar Ali Sohu requested the CRC to award chance to his firm to participate in bidding process to ensure maximum healthy competition.

04. The CRC discussed the case in detail and rejected the complaint filed by M/s PTS in light of Rules-24(1) & 41(7) of SPP Rules, 2010 (Amended 2017), and Instruction to



Bidder (ITB) 19.1, 20.1, 22.2 available in bidding documents, issued by SED, as stipulated below:

- ▶▶ **Rule-24(1) – Submission of Bids:** Bids shall be submitted on the place, date and time and in the manner specified in the tender notice and bidding documents and any bid submitted late due to any reason whatsoever, shall not be considered by the procurement committee.
- ▶▶ **Rule-41(7) – Opening of Bids:** All bids submitted after the time prescribed as well as those not opened and read out at bid opening, due to any procedural flaw, shall not be considered, and shall be returned without being unopened.
- ▶▶ **ITB 19.1 – Deadline for Submission of Bids:** Bids must be received by the Procuring agency at the address specified under ITB Clause 18.2 no later than the time and date specified in the Bid Data Sheet.
- ▶▶ **ITB 20.1 – Late Bids:** Any bid received by the Procuring agency after the deadline for submission of bids prescribed by the Procuring agency pursuant to ITB Clause 19 will be rejected and returned unopened to the Bidder.
- ▶▶ **ITB 22.2 – Opening of Bids by the Procuring Agency:** The bidders' names, bid modifications or withdrawals, bid prices, discounts, and the presence or absence of requisite bid security and such other details as the Procuring agency, at its discretion, may consider appropriate, will be announced at the opening. No bid shall be rejected at bid opening, except for late bids, which shall be returned unopened to the Bidder pursuant to ITB Clause 20.

05. The CRC meeting ended with the vote of thanks to and from the Chair.